



## To our valued community partners, consumers and their families

Given the recent outbreak of coronavirus (COVID-19), The Recovery Center aims to implement CDC recommended practices to protect consumers and staff members from exposure to the best of our ability. We are closely monitoring evolving CDC guidelines and will make thoughtful actions to reflect these recommendations. We will continue to serve our recovery community in this time of need and as always, our consumers and staff's well-being is our biggest priority.

---

### Here are a few highlights on what we are doing:

We have added new screening questions to our admissions process in addition to normal medical questionnaire (fever/cough/recent hospitalization/other medical history etc.) such as

- "Are you experiencing difficulty breathing?"
  - "Have you been in contact with anyone experiencing these symptoms?"
  - "Have you traveled to Europe, China, South Korea, Japan or Iran in the last two weeks or have recently travelled to the State of California/Washington/ New York/ Florida/ any other state with known outbreak of COVID-19?"
  - Have you recently come in contact with a known COVID-19 patient?
- Consumers who exhibit the above symptoms will be isolated and immediately referred to proper clinic/ hospital for further evaluation and testing.
  - Our facility has increased housekeeping efforts, especially in consumer rooms, common areas, therapeutic areas, bathrooms, and areas where food is prepped and consumed
  - Staff members experiencing the above symptoms will be asked to stay at home and will need to provide medical clearance before returning to work.

---

For more information, we encourage you to please take some time to read the Center for Disease Control's guidelines on the [Coronavirus \(COVID-19\)](#)

We are grateful for your continued support in these challenging times and look forward to working with you as we remain strong for those in need.

If you have any additional questions, please contact us at [405-525-2525](tel:405-525-2525) or visit our website [www.trcok.com](http://www.trcok.com)

Sincerely,

Don Burk (CEO)

Divyesh Mehta (Chief Administrative Officer)